

Date: - 29/09/2015

HSC Belhiya : - PIPRAHI BLOCK

### **FGD with VHSNC**





#### Participants

Name	Age	No Children	Qualification
Ram Naresh Prasad	52	3	Inter
Pachiya devi, Ward member	55	6	Non netric
Bacchi kumari, AWW	54	2	Inter
Mukesh kr madhukar	30	3	Inter
Sima kumari, ASHA	47	3	Inter
Poonam kumari, ANM	32	2	Inter

### Role of the VHSC

Reference Point	Response
<ul style="list-style-type: none"> <li>How does the committee ensure the health and well being of the beneficiaries are met?</li> </ul>	What committee? Though the names exist according to the records of the ANM , none of the members remembered any meeting or any activity by the committee .

<ul style="list-style-type: none"> <li>• What public awareness programs has the committee started within the village to spread the knowledge of essentials of health programs?</li> </ul>	<p>The committee exists only on records and it has no role to play in any of the activities. One respondent member just recalled him name being mentioned by the ANM yet what it stands for was not clear .</p>
<ul style="list-style-type: none"> <li>• How does the committee conduct village health plans and assessments?</li> </ul>	<p>No response. Not aware</p>
<ul style="list-style-type: none"> <li>• How often are the village assessments conducted?</li> </ul>	<p>Not yet.</p>
<ul style="list-style-type: none"> <li>• How does the committee prioritize the indentified problems related to health?</li> </ul>	<p>No response. Not aware</p>
<ul style="list-style-type: none"> <li>• How does the committee prioritize the indentified problems related to nutrition?</li> </ul>	<p>No response. Not aware</p>
<ul style="list-style-type: none"> <li>• How often are the reports sent to the Medical Officer of the PHC?</li> </ul>	<p>No response. Not aware.</p>
<ul style="list-style-type: none"> <li>• How does the committee monitor the health activities that are conducted in the village such as <ul style="list-style-type: none"> <li>○ Village Health &amp; Nutrition Day,</li> <li>○ Mothers meeting</li> <li>○ Health camps</li> <li>○ Any other health event at village level</li> </ul> </li> <li>•</li> </ul>	<p>No response. Not aware</p>
<ul style="list-style-type: none"> <li>• What are the constraints faced when conducting the household survey in the village?</li> </ul>	<p>No response. Not relevant</p>
<ul style="list-style-type: none"> <li>• How does the committee supervise and guide the work of the ANM the Sub Centre work plan? (Plans for the monthly reports, discussion and actions to be pursued)</li> </ul>	<p>No response.</p>

<ul style="list-style-type: none"> <li>Are all births and deaths in the village registered?.</li> </ul>	Yes , it is done at Anganwadi Centre but the committee has no role to play in it
<ul style="list-style-type: none"> <li>Does the committee meet once a month, what are issues discussed during these meetings?</li> </ul>	Never
<ul style="list-style-type: none"> <li>How often the committee organizes the Public Dialogue? Is the Medical Officer of the Primary Health Care Centre present during these events?</li> </ul>	Never
<ul style="list-style-type: none"> <li>How are ASHA recruited and trained/assisted with their duties?</li> </ul>	No role of VHSNC It was done by the PHC and Mukhiya has the pivotal role to play
<ul style="list-style-type: none"> <li>How does the committee ensure the left-out pockets of population in and around the village are covered by ASHA, ANM and outreach health services?</li> </ul>	No response. This was not applicable here
<ul style="list-style-type: none"> <li>How does the committee ensure the most poor and vulnerable people in the village have access to the health services?</li> </ul>	No role. Committee is non existent

### VHSC Untied Grants

Reference Point	Response
<ul style="list-style-type: none"> <li>Is the committee given guidelines on utilization of untied grants? How are the grants/funds managed?</li> </ul>	The VHSNC funds were utilised in collaboration of Mukhiya Upendra Sah , Nodal Officer Dr. Raman and the ANM Poonam Kumari . All the fund was utilised to purchase of Furniture for HSC. This was done with money of three consecutive years for five revenue village funds accumulatively.
<ul style="list-style-type: none"> <li>How are the funds allocated? What are the criteria used to prioritize the allocation?</li> </ul>	No response

<ul style="list-style-type: none"> <li>Has there been lack of funds for a certain activity?</li> </ul>	Not applicable
<ul style="list-style-type: none"> <li>Are the entire essential instruments required for the organization of Village Health &amp; Nutrition Day in the village by the ANM, readily available? Who maintains these instruments and are there sufficient funds for maintaining them?</li> </ul>	Many essential equipments like Weighing machine (paediatric), and other equipments were not available . Funds were not utilised since last several years and later on three people collectively decided and purchased the furniture.
<ul style="list-style-type: none"> <li>What activities has the committee undertaken for the Total Sanitation Campaign?</li> </ul>	None
<ul style="list-style-type: none"> <li>How does the VHSC distribute the fund for village level activities, <ul style="list-style-type: none"> <li>Cleanliness and sanitation drive,</li> <li>School health activities,</li> <li>Building transport communication link for transferring the patient to health facilities,</li> <li>Health awareness activities,</li> <li>House hold surveys,</li> <li>Improving the facilities of the Anganwadi centre</li> <li>Any other developmental activities for the village/community.</li> </ul> </li> </ul>	Not applicable
<ul style="list-style-type: none"> <li>Can committee elaborate upon the utilization of funds for wall writing of slogan on health and sanitation along with awareness activities in the village?</li> </ul>	No activity undertaken
<ul style="list-style-type: none"> <li>How does the committee utilize the funds during the relief camps or supplies such as in case of flood? Does the committee</li> </ul>	---

maintain the stock of chlorine/Halogen tablet for purification of water, ORS, bleaching powder etc during such time of crisis?	
<ul style="list-style-type: none"> <li>Does the committee maintain its accounts for the funds received and the expenditure incurred by the committee?</li> </ul>	Not properly
<ul style="list-style-type: none"> <li>How often does the committee submit the utilization certificate and statement of expenditure for the money received to the Primary Health Centre?</li> </ul>	Known to ANM only

#### Accessibility (of public health facilities)

Reference Point	Response
<ul style="list-style-type: none"> <li>Which is the nearest (govt) facility for seeking care for Minor ailments? How far is it from the village, how accessible is it (is transportation available for the facility whenever needed)?</li> </ul>	HSC in the village and PHC Taryani at a distance of Three Kilometres. Private
<ul style="list-style-type: none"> <li>Which is the nearest (govt) facility for seeking care for Major ailments? How far is it from the village, how accessible is it (is transportation available for the facility whenever needed)?</li> </ul>	PHC Taryani , Three Kilometres or Sheohar .
<ul style="list-style-type: none"> <li>Include a question on means of transportation and travel time.</li> </ul>	They prefer to call private autos who are easily available , though the govt ambulances too are utilised if available at the time or requirement . \ The drop to home service was more available and was recognised by one and all .
<ul style="list-style-type: none"> <li>Are the working hours of the health facility convenient for you?</li> </ul>	It must should be extended. they nurse (ANM) Should stay in the village .
<ul style="list-style-type: none"> <li>Can you get the desired services easily at the government facility (do you need personal references, pay bribe)?</li> </ul>	Who carers about us . No we don't need to pay bribe .. Yes personal reference works .

<ul style="list-style-type: none"> <li>Do the people (of the village) carry special entitlement documents (referral cards, JSY cards, MCH/Immunization card, RSBY cards) for availing the specific services? Do they get preferential treatment if you carry such documents?</li> </ul>	<p>Yes they do . referral cards are valuable documents , JSY cards /MCh cards help them in registering at the facility . Yes to certain extent .</p>

#### Quality concerns

Reference Point	Response
<ul style="list-style-type: none"> <li>What is the quality of consultation, time spent by the doctor/nurse/ANM? Whether all doubts were cleared by the doctors/health staff and explained clearly?</li> </ul>	<p>They just treat us like an obligation . No one pays heed to our question . Their behaviour pushes us to go to the private doctors</p>
<ul style="list-style-type: none"> <li>What is the usual waiting time? Do you get all the services that they need in the facility? What do you do if they need more/additional services?</li> </ul>	<p>From one to two hours . we have to entreated . operate doesn't support . X-ray machine and other essential diagnostic services are referred to private institutions .</p>
<ul style="list-style-type: none"> <li>Do you have to pay user charges, for what, how much?</li> </ul>	<p>No charges</p>
<ul style="list-style-type: none"> <li>Do you have to bribe the providers to get services, whom do they bribe, how much?</li> </ul>	<p>No</p>
<ul style="list-style-type: none"> <li>Have the government health services improved in the last few years (since NRHM)?</li> </ul>	<p>Yes to some extent</p>
<ul style="list-style-type: none"> <li>What services/facilities need to be improved further?</li> </ul>	<p>Medicine should be available , and ANM should be available . ands facilities according to the requirement in the district .</p>

#### Services Entitlements and Payments (for JSY)

Reference Point	Response
<ul style="list-style-type: none"> <li>Are you aware of different government health programs (JSY, JSSK, RBSK, RSBY)? What is the primary source of information about these schemes? Do you get the intended benefits of these schemes?</li> </ul>	No
<ul style="list-style-type: none"> <li>Do you get registered for JSY, immunization of your children? How do you get registered for the schemes/services?</li> </ul>	No
<ul style="list-style-type: none"> <li>Do the ANMs make home visits, how frequently? And are you aware what they do during the home visits?</li> </ul>	No
<ul style="list-style-type: none"> <li>Do the ASHAs make home visits, how frequently? And are you aware what they do during the home visits?</li> </ul>	Yes , but not frequently . Not aware
<ul style="list-style-type: none"> <li>Are health camps organized in your village? If yes, for what services, how frequently?</li> </ul>	No
<ul style="list-style-type: none"> <li>Do you know if the beneficiaries receive payments for JSY on time? Do you get the full amount? Do you have to pay bribes for such payments?</li> </ul>	No they don't get at time . But yes they get the full amount . No , no need to pay bribe .
<ul style="list-style-type: none"> <li>What additional health services/facilities do you need?</li> </ul>	That the ANM should stay in the village and the community should get its benefit .